



REPUBLIC OF KENYA  
THE NATIONAL TREASURY AND ECONOMIC PLANNING

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Ref: TNT/018/2023-2024 (20)

THE NATIONAL TREASURY  
P.O. BOX 30007 – 00100  
NAIROBI

22<sup>nd</sup> September 2023

**REF: DEVELOPMENT, SUPPLY, CONFIGURATION, INSTALLATION, TESTING, IMPLEMENTATION AND COMMISSIONING OF AN ONLINE PENSION MANAGEMENT INFORMATION SYSTEM  
TENDER NO. TNT/018/2023-2024  
ADDENDUM I**

The National Treasury has issued an addendum to the Tender for Development, Supply, Configuration, Installation, Testing, Implementation and Commissioning of an Online Pension Management Information System following the virtual pre bid conference meeting held on 19<sup>th</sup> September, 2023 at 11.00 a.m.

S/No	Requested Clarifications	Clarification
1.	<p>Given the complexity of the tender, please allow an additional 4 weeks for this tender submission deadline.</p> <p>We kindly request a <b>three-week extension</b> for the submission deadline, considering the complexity of the project and the need for these clarifications.</p> <p>we kindly Request for an extension of three additional weeks requests for an extension of the response submission date by 7 days.</p>	<p>The Tender has been extended and shall close / open on <b>Tuesday 10<sup>th</sup> October, 2023 at 11.00 a.m.</b></p>
2.	<p>The document references Open Standards for the solution, however, on page 31, the document mentions that the application should be based on open-source platforms. Please clarify that the application should be based on open standards referenced</p>	<p>The solution and its components should be based on open-standard platforms and not open-source.</p>

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	<p>throughout the rest of the document and not open source. Please clarify that the licenses should be perpetual, i.e. one off purchase with the procuring entity owning the right of use in perpetuity.</p> <p>Please clarify that the costed updates refer to annual license support fees.</p>	<p>The license preferred is perpetual</p>
3.	<p><b>General Requirements – 24: Hardware / Technology Architecture (Page 64 of 250)</b> The Client will provide the hardware for hosting the PMIS. The environment is virtualized with licensed VMware Enterprise Version. The bidder shall provide the Operating System (OS) that supports the proposed system.</p> <p>For the provided hardware, please share with us the hardware specifications i.e., CPU cores, processor, storage for all the five sites (Prod - Primary &amp; Secondary), DR, Staging &amp; UAT, Development (<u>Page 50 of 250</u>)</p>	<p>The National Treasury has an existing data center.</p> <p>VMware Enterprise version 7 will be installed to the hosting Servers.</p> <p>Bidders are required to provide their proposed solution and Operating System that supports their proposed system.</p> <p>The Servers are based on Intel Processors Sockets and Cores.</p> <p>Tenderer are required to provide resource requirement in terms of computing (server cores), memory and storage that is required to optimally support the solution.</p>
4.	<p><b>General Requirements – 25: Integration Architecture (Page 65 of 250)</b> To achieve a single source of truth with the given architecture, a Data Warehouse would be a requirement in achieving this. What provisions have you made for the Data Warehouse i.e., H/W, S/W</p>	<p>The scope of this assignment is Pension Management Information System (PMIS) and not a Data warehouse. However, the bidder may provide a solution that support the use of data warehouse.</p>
5.	<p><b>General Features Functional Requirement #2: Operating System:</b></p> <ol style="list-style-type: none"> <li>a. Do you expect us to submit a price proposal for the operating system, and what about physical servers?</li> <li>b. Who currently owns the physical servers, and where are they located?</li> <li>c. Should the vendor be responsible for providing Servers/Switches/Cables/etc.,</li> </ol>	<p>Bidder's price proposal must include all the Operating System for the</p> <p>The physical servers are owned by The National Treasury.</p> <p>The National Treasury will provide the hardware devices and access to</p>

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	or is it the responsibility of the ICT department to provide access to the requested region?	the servers and data centers will be the responsibility of The National Treasury.
6.	<p><b>General Features Functional Requirement #5: PWD:</b></p> <p>a. Could you please provide information on the specific laws or regulations of Kenya that we should consider when proposing a response to this requirement?</p> <p>b. Is certification from an industry-standard tool sufficient to meet this requirement?</p> <p>c. Should the cost of the tool/license be kept separate or included as part of the overall product?</p>	<p>Refer to pg 50 of 250 item No. 5, PWD accessibility</p> <p>The bidders are encouraged to provide a proposal on accessibility and use of the system by persons with different categories of disabilities. <i>It will be the responsibility of the client (The National Treasury) to implement the proposal.</i></p>
7.	<p><b>General Features Functional Requirement #29: Data Migration and Cleansing:</b></p> <p>a. How should the timeframe for data cleaning activities, which can vary from 6 months to 3 years, be factored into the aggressive Project Plan?</p> <p>b. Should data cleaning be treated as a separate Statement of Work (SOW)?</p> <p>c. Could you provide insights into the current state of data cleanliness and when it was last analyzed and cleansed?</p> <p>d. In reference to manual data, please clarify its format and location and how The Treasury plans to migrate it into usable RDMS data.</p>	<p>Data migration referred to in this scope is for all the data currently held in our existing digital system and should be migrated in complete set and devoid of any errors as per the time of go-live.</p> <p>The winning bidder shall be responsible for this exercise.</p>
8.	<p><b>General Features Functional Requirement #31: Enterprise Database Software:</b></p> <p>a. Does ICT have an existing data center that we could potentially reuse, instead of adding to the burden on The Treasury with additional licenses and future maintenance?</p> <p>b. Are there any plans for migrating to a cloud-based solution in the future?</p>	<p>The National Treasury has an existing data center.</p> <p>Not within this bid</p>
9.	<p><b>General Features Functional Requirement #47: Helpdesk:</b></p> <p>a. Could you specify the scope of the Helpdesk requirement? Is it primarily to support The Treasury or members and their phone calls?</p>	<p>The National Treasury shall provide a voice gateway solution which shall be configured onto the provided helpdesk</p>
10.	<p><b>Module Based Technical Requirement #14:</b></p> <p>a. Does ICT already have data center and</p>	<p>Data center is available; data</p>

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	<p>Data warehousing options for this project?</p> <p>b. Should vendors submit separate cost proposals and licenses for Business Intelligence (BI), and does The Treasury have a preference for BI tools?</p>	<p>warehousing is not within the scope of this bid.</p> <p>The bidders are expected to provide a price quotation for an end-to-end solution that meets all the requirements. The BI tools should be part of the solution provided.</p>
11.	<p><b>Module Based Technical Requirement #52 &amp; 64:</b></p> <p>a. Does The Treasury have SMS Gateways or other third-party gateways in place?</p> <p>b. Is the expectation that the vendor procures these gateways and submits them? Whose account will these gateways be under, and how will data security be managed?</p>	<p>The National shall provide SMS gateway and the vendor shall be required to integrate with it.</p> <p>Security of the gateway shall be borne by the National Treasury.</p>
12.	<p><b>Module Based Technical Requirement #59, 63, 69: The Budgeting:</b></p> <p>a. Could you please clarify whether this Budgeting feature is part of the Pension Administration System or a separate system?</p> <p>b. Request for a list of reports and their frequency for customization.</p>	<p>Yes. The budgeting feature shall be part of the pension management system.</p> <p>For the financial reports please refer to the Public Finance Management Act 2012. Please also see No. 14 below.</p>
13.	<p><b>Module Based Technical Requirement #96 &amp; 97:</b></p> <p>a. Is the vendor responsible for data cleaning in this context?</p>	<p>Yes. Please refer to 7 above</p>
14.	<p><b>Module Based Technical Requirement #98:</b></p> <p>a. Could you please provide a detailed list of the specific reports you are looking for against the Management Reports? If the list is not finite, how will the project scope be managed?</p>	<p>The solution should be able to do Standard accounts reports i.e., General Ledger, Account Receivables, Accounts Payables, Trial Balance, and Balance Sheet as with all financial solutions, and for all other reports, a report builder will suffice.</p>
15.	<p>Open-Source clarification: The RFP mentions the usage of Open Source, but it lacks clarity regarding the specific requirements beyond adhering to Open Standards.</p> <p>Could you please provide further details or specific open-source software requirements to assist us in comprehending and addressing this aspect appropriately?</p>	<p>Please see No. 2 above</p>

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16.	Infrastructure Considerations: For the current project on Pension Software, are there any specific infrastructure considerations that we need to account for when submitting our technical response? Understanding the key infrastructure elements will enable us to design a solution that meets the project's technical prerequisites.	Please see No. 3 above
17.	Tax Compliance Documentation for US Companies: Obtaining a tax compliance certificate from the government can be challenging for US companies, especially Limited Liability Companies (LLCs), as such certificates are not typically issued. Could you kindly suggest an alternative document or method that would demonstrate tax compliance for US-based entities participating in this RFP?	Provide a copy of valid <b>Tax Compliance Certificate</b> or <b>equivalent</b> for International Firms and where <b>not applicable a letter from a Government Tax Authority OR Tax exempt certificate</b> . For joint ventures the same shall be provided for each firm.
18.	You mention that you are looking for a strong robust ERP. will a specific pension management solution (not a generic ERP that will be developed to act as pension solution) with proven success qualify?  We seek clarification on open-source vs open standards. Do you want open-source, or the system should conform to open standards? or can we have escrow agreement for the software?  Can we use open-source DB?	The Database should be based on open-standard platforms and not open-source.
19.	We also need clarification on the 51% ownership of the primary bidder. This requirement is very limiting and will reduce drastically bidders to only 2-3 small local companies. we believe this strategic solution should be an exemption to this rule.	This is a National Competitive Bidding.  For international firm to participate, the lead bidders <b>MUST</b> be a Kenyan firm.

All other terms and conditions remain the same.

**HEAD, SUPPLY CHAIN MANAGEMENT SERVICES  
FOR: PRINCIPAL SECRETARY/NATIONAL TREASURY**